

enabler4BIZ® Knowledge Management

The enabler4BIZ Knowledge Management offers the possibility to record and communicate any type of knowledge, information, experience or customer-related communication in the form of database entries regarding specific issues – if wished, also process-related. From the knowledge entries, measures can be derived directly and their implementation can be tracked/monitored. All processes are documented fully and evaluation via statistics is possible.

> Entries: Records found: 8 Temporary Storage: 0

Activity	Topic	Employee	E-Mail Adresse	Position:	Executive	Mitarbeiter-ID	Number	Job Titel
OK	IT	Wohlmann, Matthias (mwohlmann)	matthias.wohlmann@lo...	Leitung	Mann, Muster (mmann)	23	10218	
No Activities	Kundenservice	Jevtic, Bojana (bjevtic)	bojana.jevtic@logic4...	Leitung	Mann, Muster (mmann)	18	10219	Marketing Assistant
No Activities	Marketing	Friedl, Franz (al)	support@logic4biz.co...	Leitung	Mann, Muster (mmann)	29	10221	Leitung Marketing
OK	Vertrieb	Fasol, Peter (pfa)	peter.fasol@logic4bi...	Leitung	Mann, Muster (mmann)	38	10222	Sales Manager
No Activities	Marketing	Wohlmann, Peter (mw)	support@logic4biz.co...	Mitarbeiter	Friedl, Franz (al)	14	10223	Marketing Assistant
No Activities	Buchhaltung	Peganz, Max (us)	support@logic4biz.co...	Mitarbeiter	Mann, Muster (mmann)	226	10224	Controller
No Activities	Backoffice	Mann, Muster (mmann)	support@logic4biz.co...	Mitarbeiter	Fasol, Peter (pfa)	20	10225	
No Activities	IT	Wohlmann, Peter (mw)	support@logic4biz.co...	Hilfskraft	Mann, Muster (mmann)	568	109091	

Freely definable contents

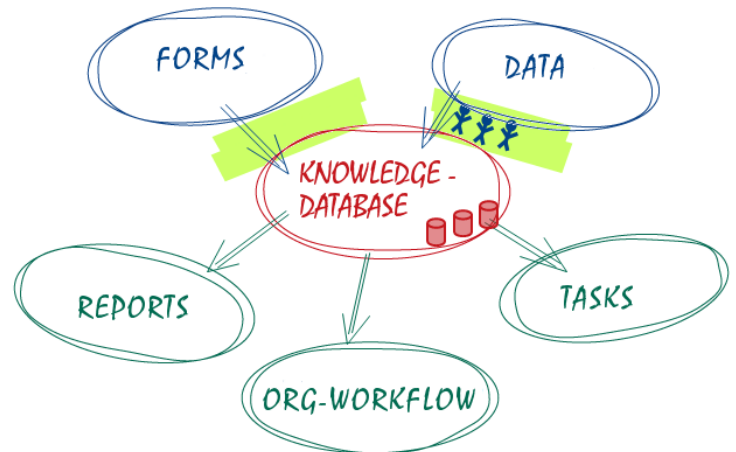
- ▶ Possibility for integration of any knowledge or subject area (see examples on the back)
- ▶ Collection of freely definable information to any entry (e.g. texts, dates, responsible people, controlled or uncontrolled documents, selection fields, pictures or photos, etc.)
- ▶ Free definition of mandatory fields
- ▶ Extension possible anytime
- ▶ Restrictions regarding editing possibilities of fields of already saved entries
- ▶ Flexible search on the basis of freely selectable search fields

Connecting knowledge content

- ▶ Easy linking of data records from different knowledge databases
- ▶ Clear tree representation (incl. task statuses)
- ▶ Display of existing as well as creation of new knowledge entries directly from the tree representation
- ▶ Direct access to existing measures as well as creation of new measures from the tree representation

Easy use

- ▶ Recording new entries via web forms
- ▶ Intuitive administration for responsible persons
- ▶ Archiving entries



Continuous communication and documentation

- ▶ Integration into the process-oriented management system (access via the process model)
- ▶ Automatic notification mechanisms
- ▶ Comprehensive evaluation and statistics possibilities with the help of the module enabler4BIZ Reporting and Key Figures
- ▶ Full integration into the other enabler4BIZ modules (e.g. (Quality) Management System, Industry Solution Consulting, Workflow Solution, etc.)
- ▶ Direct link to the interactive tracking of measures of the enabler4BIZ incl. e-mail notification and reminder function

enabler4BIZ Knowledge Management

- ▶ Full integration of various knowledge and subject areas
- ▶ Customizable entries
- ▶ Measuring of effectiveness and possibilities for evaluation

ONLINE-
DEMO SYSTEM:
<http://www.enabler.info>

